

South Park Junior FOOTBALL CLUB HARDSHIP POLICY

Purpose

This policy outlines the process for individuals to approach South Park Junior Football Club regarding temporary financial hardship affecting their ability to pay subscription costs while still wishing to play for the club. It also details the club's approach to supporting such requests.

It's important to note that not all hardship requests can be accepted and there is no 'qualification' to this process. Each case will be heard on a case by case basis and the decision will be deemed final unless there is a welfare issue raised, which would be raised in accordance with the club welfare policy.

Any parent or guardian can contact the club to request a conversation about hardship. we know this can be a difficult conversation and South Park will support all we can, if we can. All discussions in regards to this will be written and not face to face. The club treasurer or assistant treasurer will manage each case and the end result will be communicated only to the treasurer team, welfare officer and chairman.

Key Points

- Hardship requests are considered on a case-by-case basis
- Decisions are final unless a welfare issue is raised
- Parents/guardians can contact the club to discuss hardship
- All discussions will be conducted in writing
- The club treasurer or assistant treasurer will manage each case
- Outcomes will only be communicated to the treasurer team, welfare officer, and chairman

Process

- 1. Parents/guardians contact the club in writing to request a hardship discussion.
- 2. The club treasurer or assistant treasurer will manage the case, maintaining confidentiality.
- 3. After reviewing the case, the club will work with the parent to find a solution using the following prioritized ideas:
 - a. Review current payment plan suitability
 - b. Extend payment period up to 12 months
 - c. 50% subscription payment with remainder covered by "pay in time" (see pay in time section)
 - d. Assess what the parent can afford
 - e. Explore parent's skills that could benefit the club ("pay in time")
 - f. Consider combinations of the above options
- 4. The club will consider if the situation may change during the season, allowing for plan review at a specific point.
- 5. For repeat hardship requests, the club will require progression through the ideas list and increased contribution compared to previous years.

Pay in Time

Would a parent have some skill sets that would benefit the club in any way. Where the parent could essentially 'pay in time'. This could be skills like:

- Event planning
- Front of house (tournament assistance)
- Administrative skills (minute taking for minutes
- Equalisation table for referees and 4G matches)
- Fundraising/commercial opportunities
- This list is not exhaustive with many club tasks available

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Important Notes

- Not all hardship requests can be accepted
- There is no automatic qualification for hardship support
- The club aims to support families as much as possible
- Discussions will be conducted in writing to maintain privacy
- The club recognizes the difficulty of these conversations and will handle them sensitively

Conditions

- If a parent or child is involved in welfare/disciplinary/conduct issues, the hardship agreement may be withdrawn, and the child's playing membership revoked.
- The club may be in deficit when supporting hardship cases, so repeat requests will be carefully reviewed.

By implementing this policy, South Park Junior Football Club aims to support families experiencing temporary financial difficulties while maintaining the club's financial stability and ensuring fair treatment for all members.

South Park Junior Football Club Committee understands and accepts our collective responsibility to adhere to our hardship policy and procedures.

We commit to ensuring our members are aware of and have access to our policies.

Signed:

Role & Description	Name	Signature	Date	Date of next review:
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Secretary Document Controller	Lisa Glossop	Long	16.04.2025	
Treasurer (Youth) Document Approver	Steve Robb	S. 1200	16.04.2025	
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